

2013 SIUE Project Management Symposium

Jim LaChance

*Group Manager-Center for Clinical
Excellence*

BJC Healthcare

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THE WORLD'S BEST MEDICINE. MADE BETTER.

What is Happening across the Hospital Industry?

- Health care Reimbursement Changing
- Implementing Lean Processes
- Reducing costs
- Increased focus on patient Centered Outcomes
- Decline in Hospital Stays

What is Happening at BJC

- Government Regulation
 - Affordable Care Act
- Alignment with Other Hospitals
 - LLC
 - St Luke's
 - Cox Health
 - SIHC
 - Acquisitions

BJC Challenges

BJC is Not for Profit Organization

Effective outcomes = **Q**uality x **A**ceptance

What is CCE and what are the Projects

- Shared Service organization
 - Project Managers
 - IT professionals
 - Process Improvement Professionals
 - Change Management Professionals
 - Communication professionals

Jim's Journey

Work path: Design Engineer → Operations Manager → Quality Manager → Project Manager → SC Manager → Operations Director → PMO Manager → Transformation Support Manager.

U of W: BS- Chemistry, BA-Business Administration

Cardinal Stritch: MBA

Duke University: Executive MBA



What Skills are Needed?

- Hard Skills
 - PM fundamentals
 - PI Skills
- Soft Skill
 - Facilitation
 - Interaction with Hospital Culture
 - Engineering firm vs Health Care

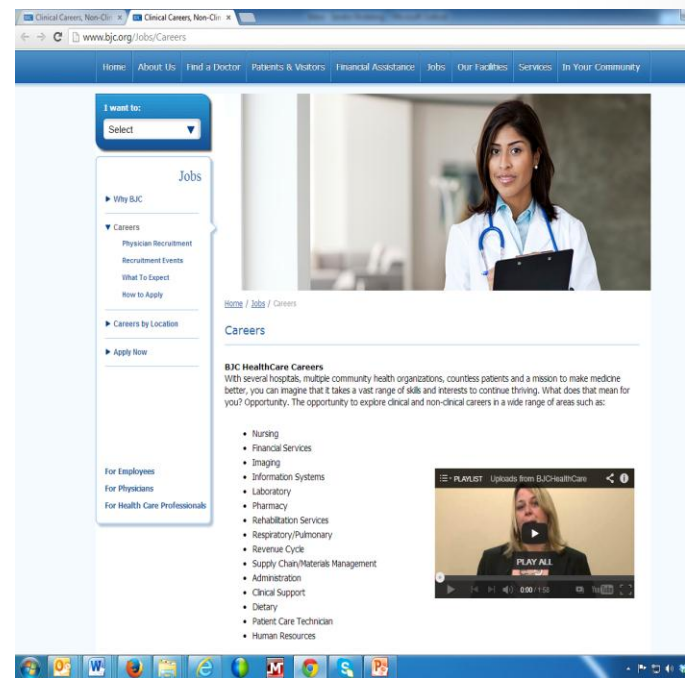
BJC Employment

- Main BJC Website



<http://www.bjc.org>

- BJC Jobs and Careers



<http://www.bjc.org/Jobs/Careers>



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